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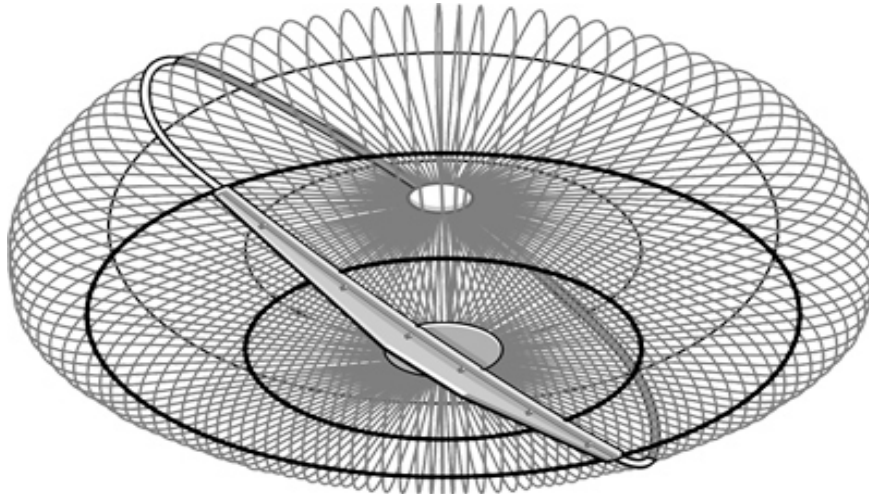
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# PROTECTO-GUARD

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## WARRANTY INFORMATION



### **Protecto-Guard Ceiling Fan Guards - One-Year Warranty**

For a period of one year from the date of sale to the original user, Northwest will repair or, at it's option, replace the Protecto-Guard if it malfunctions or fails because of defects in workmanship or materials.

#### **Warranty Service**

1. The above warranty does not cover defects, malfunctions or failure of products which are caused by mishandling, improper installation, modifications, unreasonable use, or repairs by persons not authorized by Northwest.
2. Northwest will not be liable for consequential or incidental damage caused by defects in workmanship or materials.
3. Some states have various laws regarding limited warranties or disclaimers. Consult local laws for any rights you may be entitled to.

#### **Warranty Claim Procedures**

1. A Return Merchandise Authorization (RMA) must be obtained from Northwest Environmental Systems by calling 800-236-7080.
2. The product in question must be returned prepaid to Northwest or Envirofan with a dated copy of the invoice as proof of purchase.
3. The purchaser will be responsible for the removal and reinstallation, plus all insurance, freight and any other transportation charges.
4. Northwest will return the product freight prepaid if it is determined that there was a defect in workmanship or material. All product returned must be properly packaged to prevent any damage in transit. If returned goods are not properly packaged, Northwest will void any warranty claim.